Restituto Miranda

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Summary

With more than ten years experience as an IT professional and a user experience designer, I have significantly contributed to creating easy to use telecommunication products and worked collaboratively with upper management in streamlining departmental business processes.

Technical

- HTML/CSS, JavaScript, JQuery, Bootstrap, Express.js, React.js, Node.js, Bookshelf.js, MongoDB, MySQL, Git/Github, Python

Professional Experience

Web Content Administrator Evanston, IL   November 2017 – Present
Web Content Administrator and Administrative Assistant
- Worked collaboratively with Campus Life department to update websites every quarter
- Generate quarterly grades and academic reports for the Fraternity and Sorority Life department
- Maintain the new roster management system for the Fraternity and Sorority Life department

Connectivity Solutions Manufacturing Omaha, NE   September 2007 - March 2017
Subsidiary of Commscope, Inc.
Project Manager and UX Designer
- Participated with business owners in streamlining and redefining current business processes
- Created wireframes and prototypes
- Managed the development team and designed a SharePoint system. All preliminary work was completed on time and within budget

Commscope, Inc. Omaha, NE   May 2004 – September 2007
Project Manager and UX Designer
- Managed the New Product Introduction organization, which supports the full cycle development and deployment of new telecommunication products to the market
- Designed and developed the Dynamic Checklist System that maintains and keeps track of new Research and Development projects. This reduced 95 percent of the backlog
- Developed the client side user interface components for a Systimax Labeling System. Realigned the functional and technical requirements with respect to the vendor's framework
- Developed a project-management web-based system using Java. Added a dashboard application to analyze the data and create a graphical representation of the data

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Avaya, Inc. Morristown, NJ (R&D acquired by Commscope, Inc in 2004)   February 2000 – May 2004
Senior Manager and UX Designer
- Worked collaboratively with IT colleagues and engineers to develop User Experience benchmark and technologies
- Created the structure and user experience of a project by translating client business requirements into functional requirements and information architecture for large web-based applications
- Worked as a lead user interface designer specializing in providing solutions to the Research and Development organization
- Established Quality Assurance standards and techniques
- Developed and implemented cross organizational business process flows
- Provided support and technical guidance to team members
- Helped design the Modification of Opportunity and Recommendation (MOR) for the New and Change department to work collaboratively with engineers, sales, marketing department and vendors to capture leads in new projects
- Lead the implementation of Nimbus Control Enterprise Suite. It is an Enterprise Business Process Improvement solution to capture, manage and deploy operational business processes and supporting documents to the company
- Created wire frames and rapid prototyping in redesigning the Systimax website

Education

Full Stack Web Development April 2019
Northwestern University

Software Product Management July 2016
University of Alberta

IT Project Management Certification December 2007
DePaul School Of Professional Development

MS Human-Computer Interaction May 2000
DePaul University of Chicago